Docket No. 340512-900306

Serial No. 10/533,577 **Filed:** December 9, 2005

Title: SERVICE IMPLEMENTATION

First Named

Inventor: Noel William Lovisa

Group Art Unit: 2451

Examiner: Matthew S. Lindsey

Confirmation No. 4467

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents Mail Stop Amendment P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

In response to the Office Action dated August 18, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.